

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



May 16, 2022

Kiki Carlson
Regulatory Affairs Manager
Suburban Water Systems
1325 N. Grand Ave., Ste. 100
Covina, CA 91724-4044

Dear Ms. Carlson,

The Water Division of the California Public Utilities Commission has approved Suburban Water Systems' Advice Letter No. 366, filed on March 31, 2022, regarding authorization to update the income eligibility guidelines for Low Income program in San Jose Hills and Whittier/La Mirada Service Areas.

Enclosed are copies of the following revised tariff sheets, effective June 1, 2022, for the utility's files:

P.U.C. Sheet

No.	Title of Sheet
1844-W	Schedule No. LIC-1, San Jose Hills and Whittier/La Mirada Service Areas Low Income Credit (Continued)
1845-W	Form No. 18 – Low Income Rate Assistance Program
1846-W	Table of Contents
1847-W	Table of Contents (Continued)

Please contact Carmen Rocha at MDC@cpuc.ca.gov or 415-703-2162, if you have any questions.

Thank you.

Enclosures

Suburban Water Systems
1325 N. Grand Ave. Ste. 100
Covina, CA 91724-4044

Revised
Canceling Revised

Cal. P.U.C. Sheet No. 1844-W
Cal. P.U.C. Sheet No. 1825-W

Schedule No. LIC-1

SAN JOSE HILLS AND WHITTIER/LA MIRADA SERVICE AREAS

LOW INCOME CREDIT

(Continued)

Income Qualification guidelines (Effective June 1, 2022 through May 31, 2023) (T)

Total persons in household	Maximum total combined annual income	
1 - 2	\$36,620	(I)
3	\$46,060	
4	\$55,500	
5	\$64,940	
6	\$74,380	
7	\$83,820	
8	\$93,260	(I)

For each additional person, add \$9,440 to the total combined annual income. (I)

SPECIAL CONDITIONS

1. As authorized by the California Public Utilities Commission (C.P.U.C.), all qualified Low Income Rate Assistance participants will receive a one-time credit of \$6.47. This surcredit will refund the difference between the interim rate implemented on January 1, 2021 and the 2021 rate approved in Decision 21-10-024. This surcredit shall commence on the effective date of Advice Letter 362-W.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advise Letter No. 366-W

Craig D. Gott

Date Filed 03/31/2022

Name

Decision No.

President

Effective 06/01/2022

Title

Resolution No.

Suburban Water Systems
1325 N. Grand Ave. Ste. 100
Covina, CA 91724-4044

Revised Cal. P.U.C. Sheet No. 1845-W
Canceling Revised Cal. P.U.C. Sheet No. 1802-W

Form No. 18
LOW INCOME RATE ASSISTANCE PROGRAM

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advise Letter No. 366-W

Craig D. Gott

Date Filed 03/31/2022

Name

Decision No. _____

President

Effective 06/01/2022

Title

Resolution No. _____



Need a Helping Hand?



**Suburban is pleased to provide the
LIRA Program - a **Low-Income Rate Assistance**
program for qualifying residential customers.***

LIRA provides an adjustment of \$8.32 on your water bill each month, for Suburban customers on a low-income budget.

The easiest way to qualify for **LIRA** is to demonstrate that you participate in your gas or electric utility's low-income assistance program. There are two ways to qualify:

OPTION 1: If you already participate in CARE, the Southern California Edison or Southern California Gas Company low-income assistance programs, simply fill out application (on reverse side) and mark Option 1, attach a copy of a recent Southern California Edison or Southern California Gas Company bill and mail to: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

OPTION 2: If you have a low-income budget, but do not participate in CARE, you may qualify by certifying that your household income meets the requirements shown in Option 2 on the reverse side. If you meet those requirements, fill out the application (on the reverse side) and mark Option 2, and mail it to: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

LIRA is not a retroactive program. Suburban Water Systems utilizes a biannual renewal process for this program and will send out renewal notices in advance of the renewal date. Qualified customers will begin receiving an adjustment in the month that follows their acceptance into the program. If you have additional questions about the **LIRA** program or to obtain additional applications in English or Spanish, visit our web site at www.swwc.com/suburban/lira or call customer service at 800.203.5430 (TTY 877.405.1710).

*The California Public Utilities Commission has also approved **LIRA** for qualified non-profit group living facilities, agricultural employee housing facilities, and migrant farm worker housing centers. Contact our customer service department at 800.203.5430 if you would like to receive an application for one of these types of residences.



**Suburban
Water Systems**

A Southwest Water Company



Suburban Water Systems **LIRA** Application

NAME
(As it appears on your water bill)

CUSTOMER ACCOUNT NUMBER

SERVICE ADDRESS
(Street) (City) (State) (ZIP)

MAILING ADDRESS
(If different from your service address) (Street) (City) (State) (ZIP)

DAYTIME TELEPHONE NUMBER
(Area code)

TOTAL PERSONS LIVING IN YOUR HOUSEHOLD
Adults + Children = Total

Choose your option:

OPTION 1

- ☐ I do participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. I am attaching a copy of a recent Southern California Edison or Southern California Gas Company bill to demonstrate my participation in CARE.

OPTION 2

- ☐ I do not participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. However, I certify that I do qualify for LIRA because my annual household income is below LIRA income guidelines, or I participate in a public assistance program.

HOUSEHOLD INCOME STATEMENT

Maximum Household Income

Your household's gross annual income must be below LIRA income guidelines:

Total persons in household	Total combined annual income
1-2	\$ 36,620
3	\$ 46,060
4	\$ 55,500
5	\$ 64,940
6	\$ 74,380
7	\$ 83,820
8	\$ 93,260

For each additional person, add \$ 9,440 to the total combined annual income.

My annual household income is \$ _____.

Please fill in circle next to all sources of your household's annual income.

- | | |
|---|---|
| <input type="radio"/> Wages or salaries | <input type="radio"/> Social Security, SSI, SSP |
| <input type="radio"/> Interest and/or dividends from: | <input type="radio"/> Pensions |
| <input type="radio"/> Savings accounts | <input type="radio"/> Insurance settlements |
| <input type="radio"/> Stocks or bonds, or | <input type="radio"/> Legal settlements |
| <input type="radio"/> Retirement accounts | <input type="radio"/> TANF (AFDC) |
| <input type="radio"/> Unemployment benefits | <input type="radio"/> Food stamps |
| <input type="radio"/> Rental or royalty income | <input type="radio"/> Child support |
| <input type="radio"/> School grants, scholarships or other aid used for living expenses | <input type="radio"/> Spousal support |
| <input type="radio"/> Profit from self-employment (IRS form Schedule C, Line 29) | <input type="radio"/> Cash and/or other income |
| <input type="radio"/> Disability payments | |
| <input type="radio"/> Workers compensation | |

The income guidelines listed above are effective June 1, 2022 through May 31, 2023

PUBLIC ASSISTANCE PROGRAM ELIGIBILITY

Do you participate in any of the following programs? If so, please check (✓) the program(s) below.

- | | | | |
|---|--|---|--|
| <input type="radio"/> Medi-Cal/Medicaid | <input type="radio"/> WIC | <input type="radio"/> SSI | <input type="radio"/> Head Start Income Eligible (Tribal Only) |
| <input type="radio"/> Food Stamps/SNAP | <input type="radio"/> Healthy Families A&B | <input type="radio"/> National School Lunch (NSL) | |
| <input type="radio"/> TANF/Tribal TANF | <input type="radio"/> LIHEAP | <input type="radio"/> Bureau of Indian Affairs General Assistance | |

DECLARATION

Please read carefully and sign:

The information I have provided in this application is true and correct. I agree to provide proof of income if asked. I agree to inform Suburban Water Systems if I no longer qualify for LIRA. I realize that if I receive the adjustment to my bill without qualifying for it, I may be required to return the adjustment I received. I understand that Suburban Water Systems can share my information with other utilities or their agents to enroll me in their assistance programs.



Suburban Water Systems
A Southwest Water Company

1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044



Customer Signature

Date



¿Necesita Ayuda?



**Suburban tiene el gusto de proporcionar el programa
LIRA - Un Programa de Asistencia con las facturas del
agua para clientes residenciales de bajos ingresos que califiquen.***

**LIRA le ofrece un descuento de \$8.32 en su facture mensual del agua,
para clientes de Suburban con un presupuesto de bajos ingresos.**

La manera mas fácil de calificar para **LIRA** es comprobar que usted participa en el programa de asistencia para clientes de bajos ingresos de su compañía de gas o electricidad. Hay dos formas de calificar:

OPCIÓN 1: Si usted ya participa en CARE, el programa de asistencia para clientes de bajos ingresos de Southern California Edison o Southern California Gas Company, simplemente complete la solicitud (al reverse) y marque opción 1, incluya una copia reciente de su factura de Southern California Edison o Southern California Gas Company y envíela a: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

OPCIÓN 2: Si usted tiene un presupuesto de bajos ingresos pero no participa en CARE, usted puede calificar al certificar que su hogar cumple con los requisitos señalados en Opción 2 al reverse. Si usted cumple con esos requisitos, complete la solicitud (al reverse) marque Opción 2 y envíela a: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

LIRA no es un programa retroactivo. Suburban Water Systems emplea un programa bianual para renovar su participación en este programa y enviará notificaciones anticipando la fecha de renovación. Clientes que califiquen empiezan a recibir el descuento el mes después de que Suburban haya recibido y aceptado su solicitud para participar en el programa. Si tiene preguntas sobre el programa LIRA o quiere obtener solicitudes adicionales en ingles o en español, por favor visite nuestra página de Internet al www.swwc.com/suburban/lira o llame al servicio al cliente al 800.203.5430 (TTY 877.405.1710).

*La Comisión de Utilidades Publicas de Estado de California también aprobó el programa **LIRA** para los siguientes centros que califiquen: centros de vivienda sin fines de lucro, complejos de vivienda para agricultores y centros de vivienda para los trabajadores agrícolas emigrantes. Si le gustaria recibir una solicitud para cualquiera de estos centros de vivienda llame a nuestro servicio al cliente al 800.203.5430.



**Suburban
Water Systems**

A Southwest Water Company



Solicitud para el programa **LIRA** Suburban Water Systems

NOMBRE

(Como aparece en su factura del agua)

NÚMERO DE CUENTA DEL CLIENTE

DIRECCIÓN DE LA CASA

(Calle)

(Ciudad)

(Estado)

(Código Postal)

DIRECCIÓN DE ENVÍO DE CORREO

(Si es diferente a la dirección de casa)

(Calle)

(Ciudad)

(Estado)

(Código Postal)

NÚMERO DE TELÉFONO DURANTE EL DÍA

(Área)

NÚMERO TOTAL DE PERSONAS QUE VIVEN EN SU CASA

Adultos

+

Niños

=

Total

Escoja su opción:

OPCIÓN 1

☐

Yo participo en CARE, el programa de asistencia para clientes de bajos ingresos de Southern California Edison o Southern California Gas Company. Añadí una copia reciente de mi factura de Southern California Edison o Southern California Gas Company como muestra de mi participación en CARE.

OPCIÓN 2

☐

Yo no participo en CARE, el programa de asistencia para clientes de bajos ingresos de Southern California Edison o Southern California Gas Company. Sin embargo, yo certifico que califico para **LIRA** porque el ingreso anual de mi hogar esta por debajo de los límites de **LIRA**, o Yo participo en un programa de asistencia pública.

DECLARACIÓN DE INGRESOS DEL HOGAR

Ingreso Máximo del Hogar

El ingreso anual en bruto de su hogar de be estar por debajo de los límites de ingresos establecidos por **LIRA**:

Número total de personas
que viven en su casa

Total de ingreso
anual combinado

1-2

\$ 36,620

3

\$ 46,060

4

\$ 55,500

5

\$ 64,940

6

\$ 74,380

7

\$ 83,820

8

\$ 93,260

Por cada persona adicional, añada \$ 9,440 al ingreso total anual combinado.

El ingreso anual de mi casa es \$ _____.

Las guías de ingreso enumeradas arriba son efectivas **Junio 1, 2022 a Mayo 31, 2023.**

Por favor llene el círculo que corresponda
a cada fuente de ingreso anual de su casa

☐ Sueldos y salarios

☐ Intereses y dividendos de:

☐ Cuentas de ahorros,

☐ Acciones o bonos, o

☐ Cuentas de jubilación

☐ Beneficios de desempleo

☐ Ingresos por rentas y regalías

☐ Donaciones escolares, becas

y otras ayudas para gastos

de subsistencia

☐ Utilidades como trabajador inde-

pendiente (Formulario del IRS,

form Schedule C, Línea 29)

☐ Pagos por incapacidad

☐ Compensación al trabajador

☐ Seguro Social, SSI, SSP

☐ Pensiones

☐ Conciliaciones del seguro

☐ Conciliaciones legales

☐ TANF (AFDC)

☐ Estampillas de alimento

☐ Pensión para los hijos

☐ Pensión para el cónyuge

☐ Dinero en efectivo y otros

ingresos

ELIGIBILIDAD PARA EL PROGRAMA DE ASISTENCIA PÚBLICA

¿Usted o participo en alguno de los siguientes programas? Si es así, sírvase marcar (✓) el/los programa(s) abajo.

☐ Medi-Cal/Medicaid

☐ WIC

☐ SSI

☐ Bureau of Indian Affairs General

☐ Vales para alimentos/SNAP

☐ Healthy Families A&B

☐ Programa de Almuerzo GRATUITO de

Assistance

☐ TANF/Tribal TANF

☐ LIHEAP

National School Lunch (NSL)

☐ Head Start Income Eligible (Tribal Only)

DECLARACIÓN

Por favor lea detenidamente y firme:

Declaro que la información que proporcione en esta solicitud es veraz y correcta. Acepto proporcionar pruebas de mis ingresos, si es necesario. Estoy de acuerdo en informar a Suburban Water Systems si mi situación cambia y ya no califico para recibir el descuento. Comprendo que si recibo el descuento sin calificar para el mismo, se me podría pedir que devuelva el monto total del descuento recibido. Entiendo que Suburban Water Systems pueden compartir mi información con otras utilidades o a sus agentes para inscribirme en su programa de asistencia.



Firma del Cliente

Fecha



**Suburban
Water Systems**

A Southwest Water Company

1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044

Suburban Water Systems
1325 N. Grand Ave., Ste. 100
Covina, CA 91724-4044

Revised
Canceling Revised

Cal. P.U.C. Sheet No. 1846-W
Cal. P.U.C. Sheet No. 1843-W

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(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 366-W

Craig D. Gott

Date Filed 03/31/2022

Decision No. _____

Name
President

Effective 06/01/2022

Title

Resolution No. _____

Suburban Water Systems
1325 N. Grand Ave., Ste. 100
Covina, CA 91724-4044

Revised Cal. P.U.C. Sheet No. 1847-W
Canceling Revised Cal. P.U.C. Sheet No. 1815-W

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(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advise Letter No. 366-W

Craig D. Gott
Name

Date Filed 03/31/2022

Decision No. _____

President
Title

Effective 06/01/2022

Resolution No. _____

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: Suburban Water Systems

Date Mailed to Service List: March 31, 2022

District: n/a

CPUC Utility #: U – 339-W

Protest Deadline (20th Day): April 20, 2022

Advice Letter #: 366-W

Review Deadline (30th Day): April 30, 2022

Tier: ☒ 1 ☐ 2 ☐ 3 ☒ Compliance

Requested Effective Date: June 1, 2022

Authorization: Energy Division Letter dated 3-11-22

Rate Impact: N/A

Description: Update the income eligibility guidelines for Low Income program in San Jose Hills and Whittier/La Mirada Service Areas.

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Kiki Carlson

Utility Contact: Carmelitha Bordelon

Phone: (626) 543-2553

Phone: (626) 543-2547

Email: kcarlson@swwc.com

Email: cbordelon@swwc.com

DWA Contact: Tariff Unit

Phone: (415) 703-1133

Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

DATE

STAFF

COMMENTS

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

[] APPROVED

[] WITHDRAWN

[] REJECTED

Signature: _____

Comments: _____

Date: _____



**Suburban
Water Systems**

A SouthWest Water Company

1325 N. Grand Ave. Ste. 100, Covina, CA 91724-4044
Phone: 626.543.2500, Fax: 626.331.4848
www.swwc.com

U-339-W

VIA EMAIL

ADVICE LETTER NO. 366-W

March 31, 2022

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Suburban Water Systems (“Suburban”) hereby transmits for filing the following changes in its tariff schedules applicable to its service area and which are attached hereto:

CPUC Sheet No.	Title of Sheet	Canceling CPUC Sheet No.
1844-W	Schedule No. LIC-1, San Jose Hills and Whittier/La Mirada Service Areas Low Income Credit (Continued)	1825-W
1845-W	Form No. 18 – Low Income Rate Assistance Program	1802-W
1846-W	Table of Contents	1843-W
1847-W	Table of Contents (Continued)	1815-W

Suburban hereby submits this advice letter to update the income qualification guidelines for its low-income program.

In compliance with the California Public Utilities Commission (“Commission”) Energy Division’s letter dated March 11, 2022, Suburban updates its income qualification guidelines for the low-income program in the San Jose Hills and Whittier/La Mirada service areas. The income eligibility guidelines presented in the letter are also being used by the Class A and B water utilities in determining their low-income rate assistance program income guidelines. The Energy Division’s letter dated March 11, 2022, determined that the income eligibility guidelines for June 1, 2022 – May 31, 2023, will be increased from the previous year.

Background

The Commission authorized Suburban’s Low Income Ratepayer Assistance (LIRA) program by D.08-02-036 dated February 28, 2008. Schedule No. LIC-1 – San Jose Hills and Whittier/La Mirada Service Areas Low Income Credit became effective on September 1, 2008, by Advice Letter 254-W.

The LIRA program is a rate assistance program designed after those established in the whereby lower to middle income large household participants will be credited \$8.32 per month if the household’s income level and size meet the income guidelines set by the Commission for the California Alternate Rates for Energy (CARE) and the Energy Savings Assistance (ESA) Programs.

Tier Designation and Effective Date

This advice letter is submitted with a Tier 1 designation.

In compliance with Commission Energy Division’s letter dated March 11, 2022, this advice letter is effective for period June 1, 2022 – May 31, 2023.

Protest and Responses

Anyone may respond to or protest this advice letter. A response supports the filing and may

contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

A response or protest must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue, San Francisco, CA 94102
Water.Division@cpuc.ca.gov

On the same date any protest or response is submitted to the Water Division, the respondent or protestant must serve a copy of the protest or response to:

Suburban Water Systems, Kiki Carlson, Regulatory Affairs Manager, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044, and email to kcarlson@swwc.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20 days protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within 5 business days after the end of the protest period and shall be served on the same day to the person who filed the protest or response.

This filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

In compliance with General Rule 4.3 and 7.2 and Water Industry Rule 4.1 of General Order 96-B, a copy of this advice letter has been mailed or electronically transmitted to all interested and affected parties as detailed in Attachment A.

Sincerely,

/s/Kiki Carlson

Kiki Carlson
Regulatory Affairs Manager

Enclosures

SUBURBAN WATER SYSTEMS
Distribution List

Attachment A

Page 1 of 3

Director Of Public Works
City of Whittier
13230 E. Penn Street
Whittier, CA 90602

City Clerk
City of West Covina
1444 W. Garvey Ave. South
West Covina, CA 91790

City Attorney
City of Whittier
13230 E. Penn Street
Whittier, CA 90602

City Clerk
City of La Mirada
P.O. Box 828
La Mirada, CA 90638

Michael Gualtieri
La Habra Heights County Water District
P.O. Box 628
La Habra, CA 90633-0628

City Attorney
City of Baldwin Park
14406 E. Pacific Ave.
Baldwin Park, CA 91706

City Clerk
City of Industry
P.O. Box 3366
Industry, CA 91744

County Clerk
Orange County
10 Civic Center Plaza, 3rd. Floor
Santa Ana, CA 92701

City Clerk
City of Covina
125 East College Blvd.
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SUBURBAN WATER SYSTEMS

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